

First Florida Credit Union | Mobile App

The First Florida Credit Union mobile app allows you to experience the freedom of banking from anywhere. Our mobile app is available for download on all Apple devices from the App Store or Android devices from the Google Play Store. You can use your fingerprint or facial recognition for a fast and secure login.

Once logged in, you are brought right to the Accounts screen to see an easy breakdown of the different First Florida accounts you have. At the bottom, you'll see any external accounts from other financial institutions. If you don't have any external accounts, you can add them by tapping the "Link and View External Accounts" button at the bottom.

The balances on the Accounts screen are the available balances for each account and are labeled "Available now." You can tap on any account to see more details. Once on that detail page, you can easily make a transfer, deposit a check, and on some accounts, use the "Bill Payer" widget. You can also view pending or completed transactions. Tap a transaction to see more information.

The bottom menu of the app contains a few of our most often used widgets. The Bill Payer widget allows you to pay and manage your bills with ease using mobile bill pay. Select the "Add a Payee" button to get started.

The "Transfers" widget allows you to make internal fund transfers from one of your accounts to another. You can also transfer funds to another First Florida member or an external institution. Click the "Add Account" button in Transfers to start the external transfer.

"E-deposit" is a check capture feature that allows you to deposit checks into your account by taking a picture right from the app—no need to visit a branch. You will have to open a checking account to use the e-deposit feature.

You can select any of the other available widgets in the "More" menu in the app. Under the checking services tab, you can reorder checks, stop payments on upcoming or pending transactions, or enroll in "Courtesy Pay". Courtesy pay is an option that allows you to continue to use your debit card for certain transactions when you have zero balance.

Tap "Card Services" to find the "Card Controls" feature. Card controls allow you to block your card or change your pin credentials if your card is lost or stolen.

Also under card services, you will find "Rewards." Tapping rewards will take you to our rewards program website to register or redeem points.

Tapping the "Loan Services" menu will take you to external links to "Make a Payment", "Apply for a Loan", and manage existing loans in the "Mortgage Center."

Tapping the "Tools" menu, will reveal "Settings" and the "Message Center", an easy way to notify us about any account questions. Also, you can update contact information, tap on "Locations" to find your nearest First Florida Credit Union Branch, you can find the "Contact Us" information, update your "Security Code" feature, and update "Alerts."

Under "Utilities", tapping mortgage center will allow you to manage existing loans.

In "Settings", in "Accounts", you can assign custom nicknames and color codes to your accounts. You can also tap the "Hide this Account" switch to hide accounts that you don't want to appear on your Dashboard, My Accounts, Transfers, etc. Don't worry. You won't lose any transaction data. It will still be there should you decide to come back and un-hide an account later. In "Alerts", you can view and edit alert notifications that you have currently turned on or off in your account. In "Contact", you can edit your contact information to make sure it stays up to date. In "Face ID", you can enable facial recognition for fast and easy log in to your account. In "Profile", you can upload an image icon and add a nickname to your account. In "Security", you can edit your username and password. In "Snapshot", you can enable snapshot to view your account balances without having to log in. And finally, tapping "Delete Account" will give you information to put you in touch with a customer representative to assist with account deletion.

Back under utilities, other options available include "Contact", "Support", "Make an Appointment", and you can always find your routing number at the bottom of the "More" screen, below the utilities menu.

All of these features make it simple to manage your finances from anywhere with the First Florida Credit Union Mobile banking app.