

# First Florida is bringing the branch to you



  
Enriching People Every Day.®  
[FirstFlorida.org](http://FirstFlorida.org)

First Florida Credit Union has branches located throughout the state of Florida. Visit our website for a full listing of locations.



Federally insured  
by NCUA

We do business in accordance  
with the Fair Housing Act.

Connect with us  




**CO-OP SHARED BRANCH**  
Lobby transactions can be conducted at  
any CO-OP Shared Branch location.  
Just look for the logo.

  
VIRTUAL INTERNET BRANCH EXPERIENCE



  
Enriching People Every Day.®

# It's all about your convenience.



VIBE provides members with all the benefits of visiting a First Florida branch.

Our convenient Appointment Concierge service, including Video Appointments, paired with our full suite of digital products brings the branch to you.

## Appointment Concierge

Enjoy an enhanced branch experience where your time and satisfaction are top priorities. Appointment Concierge connects you with your local branch representative when you need more personalized assistance in person or by phone.

### Choose from a list of available branch services:

- Loans and Mortgages
- New Accounts
- Business Services
- Account Maintenance

To access Appointment Concierge and view a full listing of available services, click on Make an Appointment at [FirstFlorida.org](http://FirstFlorida.org) or in Online Banking and our mobile banking apps.

## Video Appointments

Whether you want to open a new account or apply for a loan or credit card, making a secure video appointment through Appointment Concierge will save you time without sacrificing a personalized experience.

In-branch style service from wherever you are is as easy as picking up your smartphone, tablet or computer, and downloading the free WebEx app.

## Online Banking

Manage your accounts online in a safe and secure environment.

- Check account balances and review recent and pending transactions
- Apply for a loan or make a payment
- Transfer funds between accounts, including accounts at other financial institutions
- Pay bills faster and easier with Bill Payer
- View up to 24 months of account statements
- Send and receive secure messages using the message center
- Update your contact and security information

### Tailor your experience with customizable features including:

- Account Nicknames
- Budgets
- Savings Goals
- Alerts

## Mobile Banking App

Banking from anywhere, anytime is easy with our Mobile Banking App. Enjoy many of the great features available in Online Banking, plus:

- Use your fingerprint or facial features for fast and secure login
- Tap Snapshot to check your balances and receive notifications without logging in
- Deposit a check using the camera on your smartphone\*

## Card Controls App

Whether you've lost your card or need to prep your card for travel, you're in control with our Card Controls App.

### Take advantage of real-time features:

- Protect yourself from fraud by instantly suspending a card or restricting transactions
- Set up expanded transaction alerts
- Manage spending by setting transaction limits and restricting transaction types
- Submit travel notices to ensure your transactions are not blocked while you're out of town

Download the Florida Florida Mobile Banking App and the First Florida Card Controls App on iOS and Android devices.



\* Account relationship criteria applies. Details available at [FirstFlorida.org/e-deposit-criteria](http://FirstFlorida.org/e-deposit-criteria)